

Direct Deposit Web Based System for Multinational Telecomm

CASE STUDY

DATA CENTER SOLUTIONS

The Client

The client is a US based Multinational Telecommunications company providing long distance, local and wireless services. Zensar's relationship with the client started in 1996. Direct Deposit Project is one of such success stories where Zensar provided quality software services in a very cost effective manner. Direct Deposit is a web based system that allows employees to directly access and update account details online over the intranet.

The Challenge

The older system was a mainframe CSP based screen accessed by payroll personnel only. Employees who need to make changes to existing account details or those who want to enroll fill out a form the contents of which is then e-mailed to the payroll department for update to the direct deposit database.

The Solution

The new Direct Deposit web based system allows employees to directly access and update their account details online over the intranet. This system also helps those employees who are currently not under direct deposit to enroll for direct deposit.

The Benefits

Zensar has delivered the value to the client through its knowledge/expertise gained through experience, systematic ways of designing systems and Quality Testing Processes, which are results of SEI CMM Level 5 Compliant processes. Our timely deliveries and high quality have ensured end user satisfaction and the outsourcing of these activities has resulted in significant cost savings for the client, which has led to a long-term relationship.

About Akibia

Akibia, a Zensar company, provides innovative Infrastructure Management solutions that enable leading companies worldwide to optimize, secure, manage and support their mission-critical infrastructure. As an independent advisor, Akibia partners with our customers to deliver solutions that improve the availability, reliability and performance of their data center, network and security infrastructure. Using its multi-shore capabilities, Akibia combines expert consulting, integration and support services with world-class customer service to help IT organizations reduce costs, increase efficiencies and manage risk in the data center. For more information visit www.akibia.com.

About Zensar Technologies

Zensar Technologies is among the top 20 software services providers from India. Zensar's industry expertise spans across Manufacturing, Retail, Media, Banking, Insurance and Connected Services - Government, Education, Healthcare and Utilities. Zensar has more than 6000 associates with sales and operations presence across the US, UK, Germany, Sweden, Middle East, South Africa, Singapore, China, Australia and Japan. The company delivers comprehensive services in mission-critical applications, enterprise applications, e-business, BPO and knowledge services. The company has developed tools and methodologies, including the proprietary Solution BluePRINT (SBP), which enables its clients with innovative business solutions and a rapid 'go-to-market' capability. The company supports Fortune 500 clients with software business solutions that help them in the digital economy. Visit www.zensar.com for more information.